



# NYC PARKS

## WEBSITE REDESIGN: WIREFRAMES

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TEAM SVS

CHALLENGE: RESERVE A SPOT

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# USER FLOW

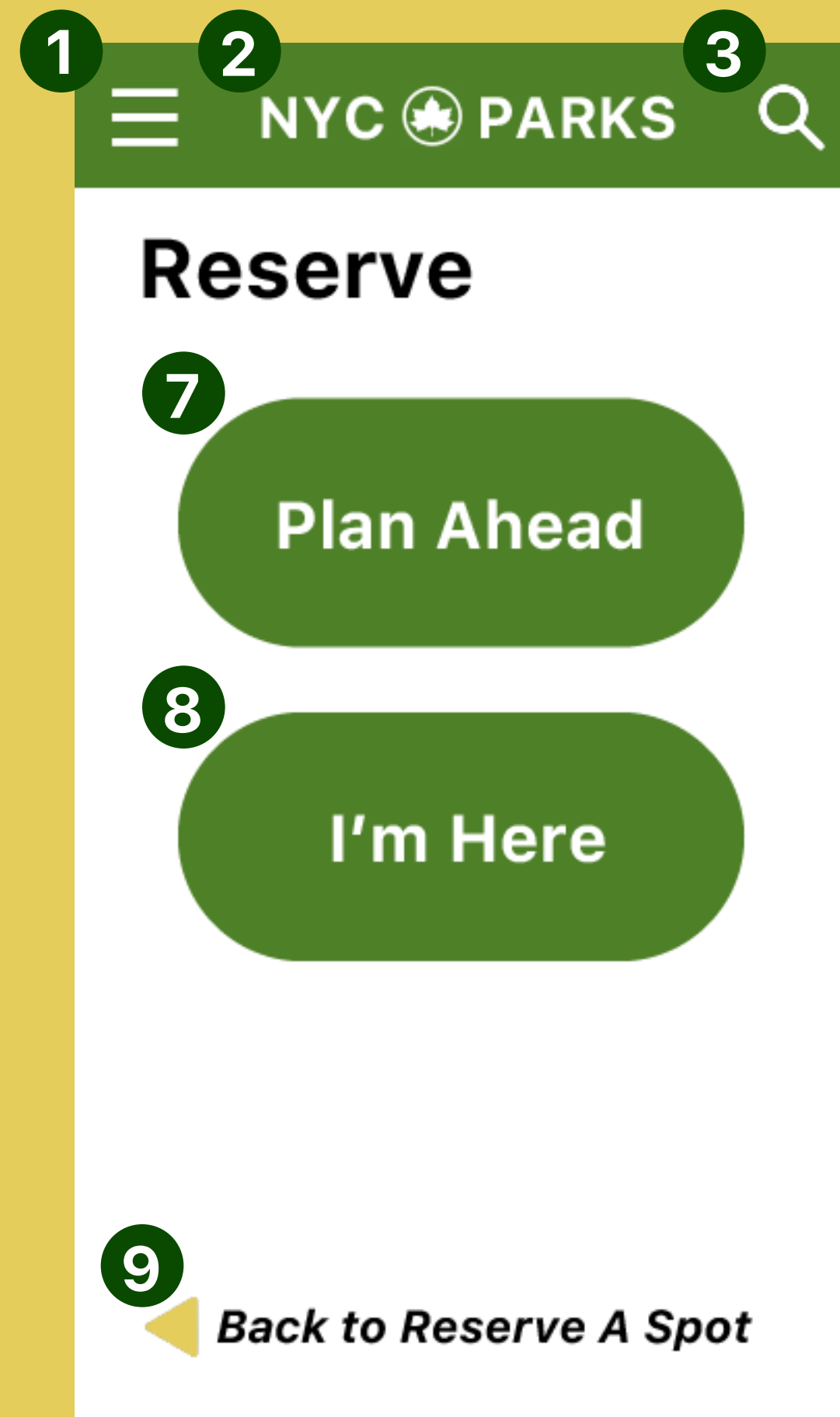
**TASK:** Reserve a spot while already in a park, using the check-in process.

- STEPS:**
1. Click "Make A Reservation"
  2. Click "I'm Here"
  3. Click "Enter A Spot ID"
  4. Enter the ID code and click "Reserve This Spot"
  5. Enter the reservation time and click "Confirm"

# PAGE 1



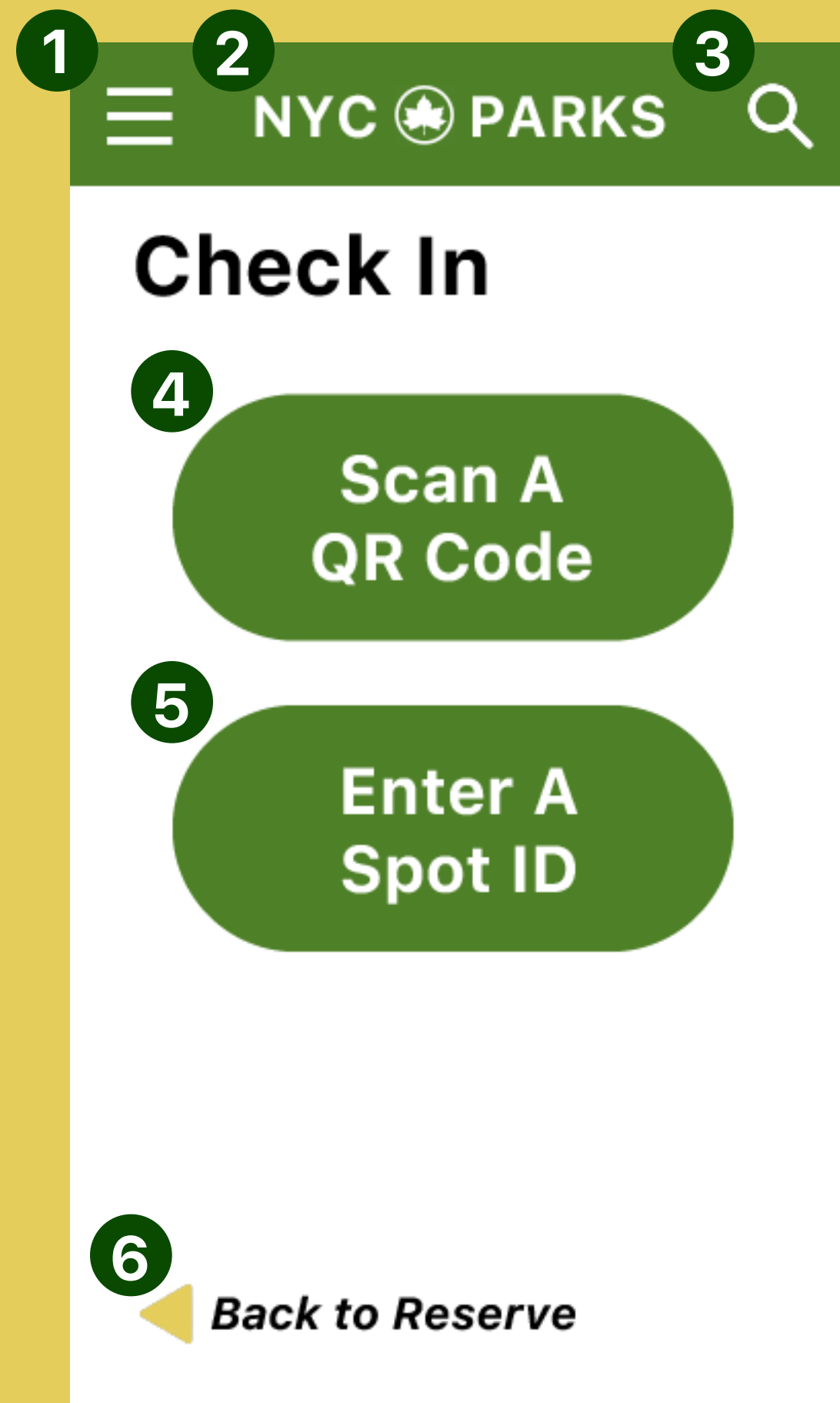
# PAGE 2



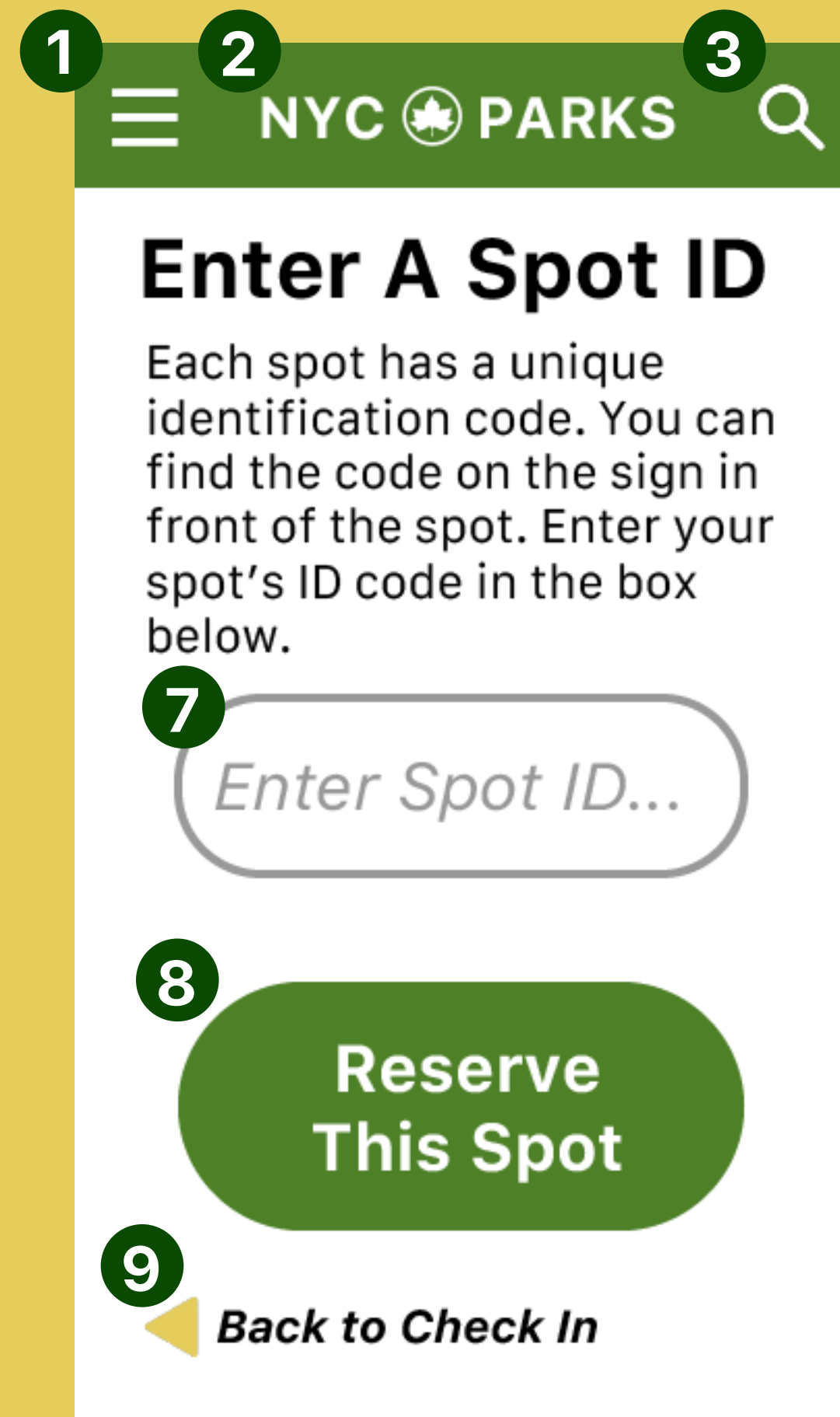
## ON THESE PAGES...

- 1 Clicking on the hamburger icon will open the full site menu (same on all pages).
- 2 Clicking on the NYC Parks logo will lead back to the site's homepage (same on all pages).
- 3 Clicking on the search icon will open a search bar (same on all pages).
- 4 Tapping the "Make A Reservation" button leads the user to **Page 2**.
- 5 Tapping the "Find My Reservations" button leads the user to the "My Reservations" screen (not in this user flow).
- 6 Tapping the bottom of the screen returns the user to the site's homepage.
- 7 Tapping the "Plan Ahead" button leads the user to the reservation system (not in this user flow).
- 8 Tapping the "I'm Here" button leads the user to **Page 3**, continuing the check-in process.
- 9 Tapping the bottom of the screen returns the user to **Page 1**.

# PAGE 3



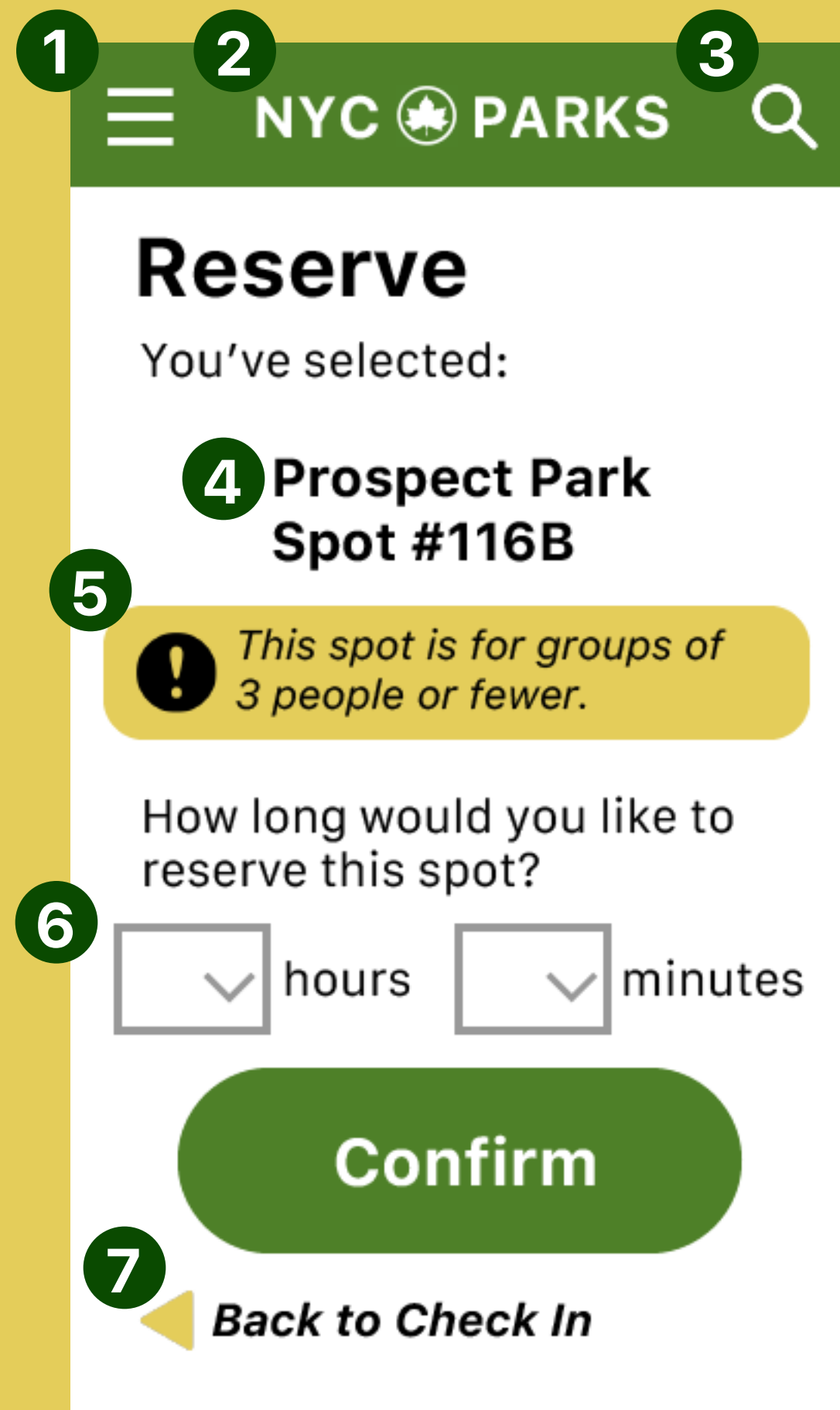
# PAGE 4



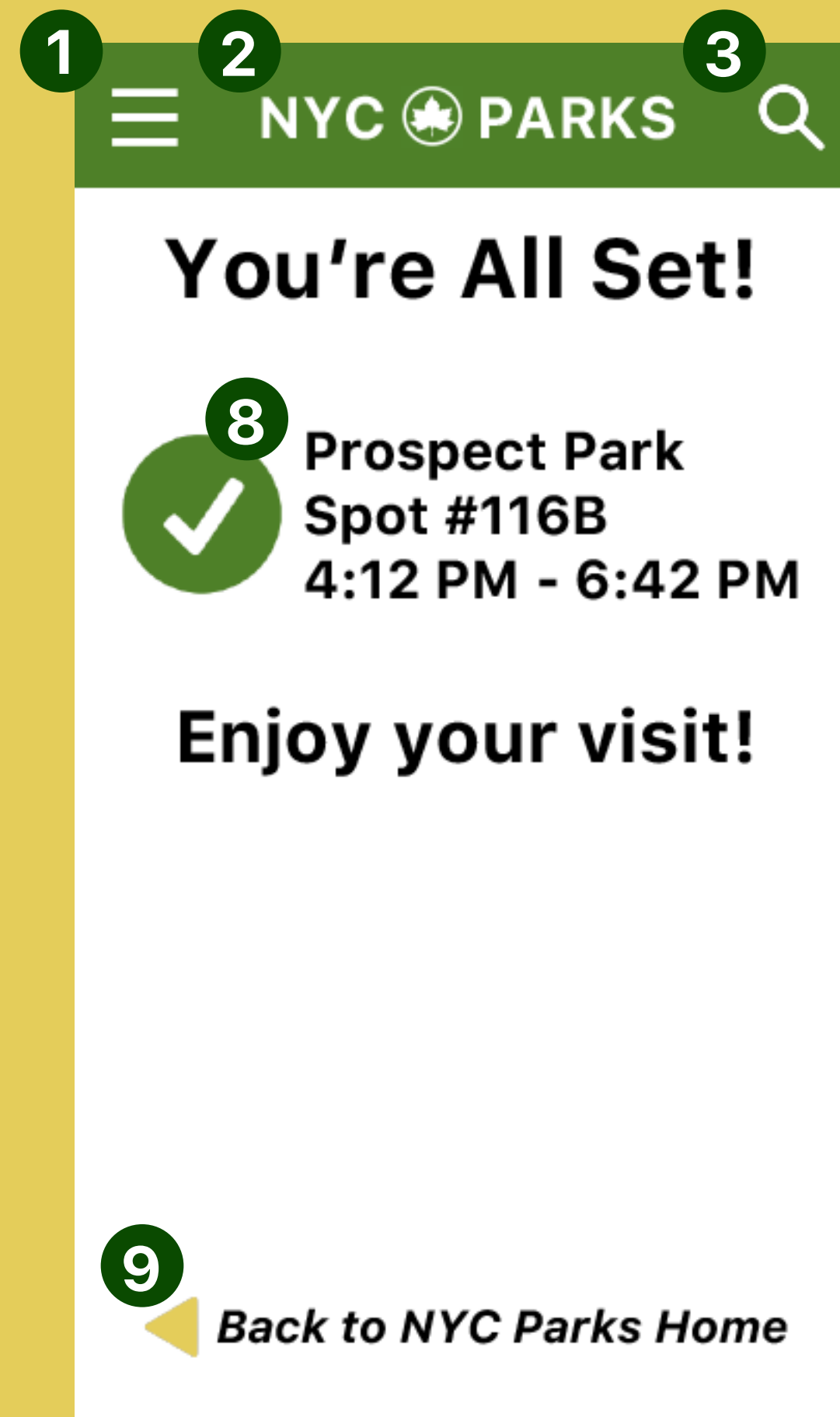
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- 1 Clicking on the hamburger icon will open the full site menu (same on all pages).
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- 3 Clicking on the search icon will open a search bar (same on all pages).
- 4 Tapping the "Scan a QR Code" button leads the user to a QR code scanner (not in this user flow).
- 5 Tapping the "Enter a Spot ID" button leads the user to **Page 4**.
- 6 Tapping the bottom of the screen returns the user to **Page 2**.
- 7 Tapping the text field allows the user to input text, corresponding to the ID code found on the sign in the park.
- 8 Tapping the "Reserve This Spot" button leads the user to **Page 5** for a valid Spot ID, or an error message for an invalid Spot ID.
- 9 Tapping the bottom of the screen returns the user to **Page 3**.

# PAGE 5

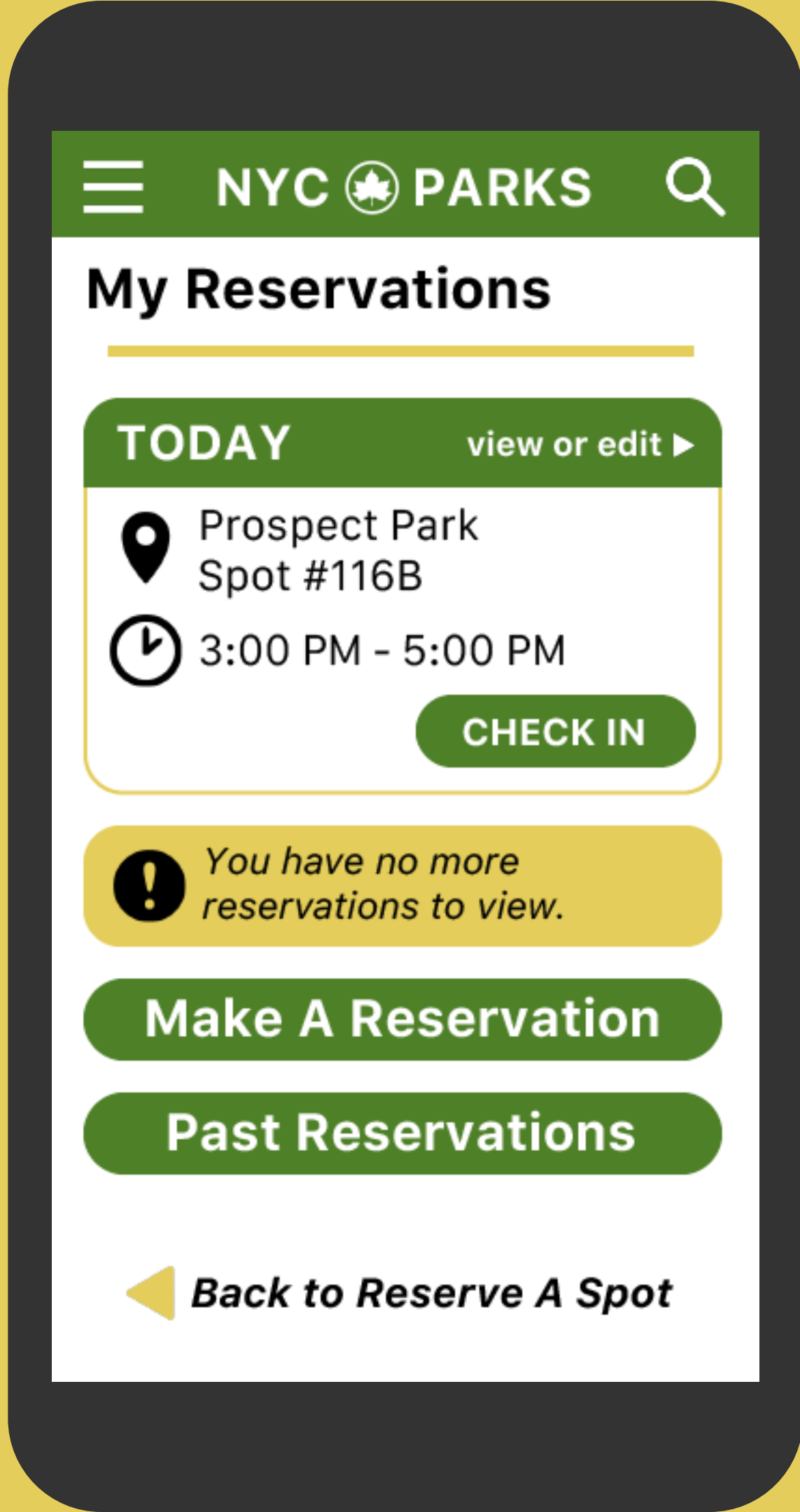


# PAGE 6



# ON THESE PAGES...

- 1 Clicking on the hamburger icon will open the full site menu (same on all pages).
- 2 Clicking on the NYC Parks logo will lead back to the site's homepage (same on all pages).
- 3 Clicking on the search icon will open a search bar (same on all pages).
- 4 The park name and spot number will populate in response to the ID code the user entered on **Page 4**.
- 5 The size of the selected spot will determine a warning message about the number of people allowed to occupy the spot.
- 6 Two dropdown menus will allow the user to select the number of hours and minutes to reserve the spot for.
- 7 Tapping the bottom of the screen returns the user to **Page 3**.
- 8 The park name and spot number will match those on **Page 5**. The start time will match the current time; the end time will correspond to the length of reservation that the user chose on **Page 5**.
- 9 Tapping the bottom of the screen returns the user to the site's homepage.



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# My Reservations

[Upcoming Reservations](#)[Past Reservations](#)**TODAY***October 22, 2020* Prospect Park: Spot #116B 3:00 PM - 5:00 PM **I'm Here — Check Me In** **Edit Reservation** **Invite A Friend** **Check Weather**[MAKE A NEW RESERVATION](#)